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INTERACTIVE SOLUTIONS

Contact: Wade Curtis
Office: 901.866.4233
Email: wcurtis@isitn.com
Website: www.isitn.com

INTERACTIVE SOLUTIONS, INC. Providing Largest Telemedicine Rollout
ISI: Providing the State of Arkansas with Telemedicine Equipment

MEMPHIS, TN September 7, 2011: Interactive Solutions, Inc., along with 6 other telemedicine providers, recently competed to be awarded a contract with Arkansas E-Link. The contract winner would be tasked with supplying Arkansas healthcare providers and all state supported Universities and two year Community Colleges, with interactive telemedicine video equipment.

Once deployed, this telemedicine equipment allows for the enhancement and expansion of Arkansas E-Link's 36 partner networks which include the 11 members of Arkansas Telehealth Oversight and Management (ATOM) Network and the 14 members of the Arkansas Research and the Education Optical Networks (ARE-ON). These networks are aimed to enhance health care delivery, higher education, public safety, research and the citizens of Arkansas.

There are several benefits this equipment will have for Arkansas residents. Rural and underserved regions of the state will now have access to specialized medical care enabling physician consults and follow-ups, emergency room to specialty clinician consults, and emergency intensive care unit services. Rural Health Care providers and clinics will be able to access other health care providers to share patient records, access electronic medical records, and be able to transmit and store images via picture archiving and communication systems (PACS) technologies.

Within education and research, the equipment will allow for continuing education and enhanced public education offerings. The video conferencing features will allow for further collaboration with research experts around the world, as well as, in other facilities across the state.

To date, this project will be the largest telemedicine roll-out in the United States, The project will allow for video conferencing and telemedicine consults between nearly 474 end-points across the state.

ISI's winning solution was created from information amongst their current telemedicine partners gathered over the past 13 years. Through this time ISI learned that the technology must be functioning properly to provide consults that are identical to face-to-face visits. To ensure the equipment would be operational for all consults, ISI developed built in redundancy systems, that allow video calls to be made, even if there are errors with the video conferencing units themselves. ISI also developed a system that can be fully managed through a far-site control help desk, which is alerted if there is an incorrect setting or other problems detected on the telemedicine units.

About ISI: Interactive Solutions, Inc. is a video conferencing and audio-visual technology integrator. ISI has a highly trained staff of engineers, sales, and support personnel allowing ISI to be consultants to our clients when approaching video conferencing applications, achieving a customized solution for each specific need. Over the past 15 years ISI has grown to have an installation base of over 1,000 systems encompassing 45 states and 12 international locations. ISI's service and expertise has allowed the company to have an 85 percent retention rate with our clients. This expertise has also allowed ISI to create solutions for Fortune 500 companies across the country. ISI is a member of the USAV organization, allowing for onsite service and installation across the United States. ISI has also made the Inc. 500/5000 list 6 times along with numerous other business accolades.